



5 March 2024

Dear valued customer,

We hope this email finds you well. We want to take this opportunity to express our sincere appreciation for your continued support and patronage of Merge NZ.

As part of our commitment to providing you with the highest quality services, we are writing to inform you of an upcoming change in pricing. Effective 8 March there will be an adjustment to the pricing of all NZSL services. This decision was not made lightly, and we want to assure you that it reflects our ongoing efforts to maintain the exceptional standard of Merge NZ.

We understand that changes in pricing can impact our valued customers, and we want to be transparent about the reasons behind this adjustment.

Factors such as increased teachers' fees, overhead expenses, have necessitated this change. The course fee has not increased since 2020. Rest assured that we remain committed to delivering the same level of excellence and value that you have come to expect from Merge NZ.

Our goal is to make the payment process as convenient and flexible as possible for you. Whether you prefer to make payments weekly, monthly, or on another schedule that suits your needs, we are committed to accommodating your preferences.

We recognise the importance of providing ample notice to allow you to plan accordingly. We encourage you to review the updated pricing information, which will be available here and will also be included in any future course registrations, invoices, or billing statements.



Price changes as follows:

**MySign NZSL Online In-House courses:**

- 8 weeks Beginner (Level 1) course (from \$130 to \$140)
- 8 weeks Intermediate (Level 2) course (from \$150 to \$160)
- 8 weeks Advanced (Level 3) course (from \$150 to \$160)

**MySign NZSL Online Specialised courses:**

- 3 weeks crash course (from \$49 to \$60)
- 6 weeks course (from \$100 to \$110)
- 9 weeks course (from \$159 to \$170)

At Merge NZ, our customers are at the heart of everything we do. We value your feedback and are here to address any questions or concerns you may have regarding the upcoming price change.

To book our courses, please visit our website to secure your spot in the next round of courses. Please don't hesitate to reach out at [info@mergenz.co.nz](mailto:info@mergenz.co.nz) if you have any general enquires.

We sincerely appreciate your understanding and continued support as we strive to serve you better. Thank you for choosing Merge NZ and we look forward to continuing to meet your needs with excellence and integrity.

Warm regards,



Victoria Lessing  
NZSL Specialist/Director  
Merge NZ

